



WHISTLERACCOMMODATION.COM

Reservation Policy

To secure a reservation:

Age Requirements:

You must be **25 years of age** to book accommodation and stay with Whistler Accommodation. A person of 25 years or older must be staying in the unit throughout the course of the booking unless otherwise discussed with Whistler Accommodation. Whistler Accommodation reserves the right to refuse accommodation to guests who have booked over the Internet, phone, or through a third party and do not meet the minimum age requirements as stated above.

Deposits:

25% is required immediately to hold your requested dates. The reservation is not guaranteed until the guest has received written or electronic notification from WhistlerAccommodation.Com after successfully depositing the initial deposit. Full Payment is required for reservations made within 60 days of the arrival date for arrival dates between November 15th and April 30th inclusive. In such situations, the reservation is not guaranteed until the Full Amount has been successfully deposited and the guest has received written confirmation. Full Payment is required for reservations made within 14 days of the arrival date for arrival between May 1st and November 14th inclusive. In such situations, the reservation is not guaranteed until the Full Amount has been successfully received.

Full Payment Due Date:

Full Payment is required for reservations made within 60 days of the arrival date for arrival dates between November 15th and April 30th inclusive. Full Payment is required for reservations made within 14 days of the arrival date for arrival between May 1st and November 14th inclusive. Credit Card, Personal Cheque, Wire Transfer, or Money Order may pay the balance on the full payment.

Security Deposit:

An imprint of your credit card and a signed rental agreement form will be taken upon arrival as a security deposit which the guest agrees may be used by Whistler Accommodation to recover costs incurred during as a result of the guest's stay, including: Excessive Cleaning, room/condominium damage, telephone charges, etc.

All rooms are non-smoking: Failure to adhere to this rule will result in a \$500 CAD deep cleaning charge to pay for smoke cleaning.

Arrival and Departure Date Information:

The arrival and departure dates are firmly set and may not be altered by the guest. Arrival in/departure from Whistler on the scheduled arrival/departure dates is the sole responsibility of the Guest. Dates are not alterable or cancelable for any reason whatsoever including but not limited to Acts of God such as, flight cancellations, bad weather, road closures, acts of war, etc.

Check in time is 4 P.M

Check Out time is 10 A.M.

If an early check-in/late check-out is required, please contact us at 1-866-905- 4608 Toll Free, or (604) 905-4608 to determine whether this is possible.

Housekeeping Schedule:

1-4 nights: No Cleaning provided

5-7 nights: 1 towel service

8-9 nights: 2 towel services

10 nights: 1 towel service & 1 linen change

11-13 nights: 2 towel services & 1 linen change

Additional cleaning is available upon request.

Box 1118 Whistler, BC, V0N 1B0

TEL: 604-905-4607 FAX: 604-905-4656 TOLL FREE: 866-905-4607

E-Mail: info@whistleraccommodation.com



Cancellation:

Bookings for Arrival Between Nov.15 and April 30 Inclusive

In the event of a cancellation, the Initial Deposit is non-refundable.

Cancellation of the reservation by the guest more than 60 days prior to arrival will result in a forfeiture of the Initial Deposit, but the Balance and Security Deposit (if already paid) will be refunded. Cancellation of the reservation less than 60 days prior to the arrival date will result in forfeiture of the Entire Amount of the Reservation (The Security Deposit will be refunded).

The reservation amount minus the Initial Deposit will be refunded if we are able re-book the accommodations originally reserved at an equal or greater price and for an equal or longer stay.

Bookings for Arrival Between May 1 and Nov. 14 Inclusive

In the event of a cancellation more than 48 hours prior to the arrival date, all deposits are refundable, however, a \$50 cancellation fee will be charged to the credit card on file. Cancellation of the reservation less than 48 hours prior to the arrival date will result in forfeiture of the Entire Amount of the Reservation (The Security Deposit will be refunded).

Termination:

Failure by the Guest to meet the payment terms and schedule may, at the owner's discretion, result in termination of the reservation and forfeiture of the Deposit/Full Amount.

Behavior deemed to be inappropriate by Whistler Accommodation might result in eviction. In such cases all deposits and payments by the guest are forfeited.